the Civil Aviation authorities for the operation from Calcutta; and

(b) if so, what are the details thereof; and the result achieved?

THE MINISTER OF STATE OF THE MINISTRY OF CIVIL AVIATION AND TOURISM (SHRI SHIVRAJ PATIL): (a) and (b) In terms of the India-U. K. Air Services Agreement, British Airways already has rights to operate services to/through Calcutta. Therefore, there is no question of negotiations on this issue.

Complaints of poor quality of food and eatables in railway refreshment rooms

919. DR. MOHD. HASHIM KIDWAI: Will the Minister of RAILWAYS be pleased to state:

(a) what is the number of complaints received from passengers regarding the poor quality of food and eatables served in the railway refreshment rooms, in the trains and regarding unsatisfactory service during the last 3 years, zone-wise;

(b) what are the details of action taken by the concerned railway authorities on these complaints; and

(c) what are the details of remedial measures taken by Government in this regard?

THE MINISTER OF STATE OF THE MINISTRY OF RAILWAYS (SHRI MADHAVRAO SCINDIA): (a) Information is being collected and will be laid on the Table of the Sabha.

(b) The complaints are investigated and based on the results of investigations, action is taken against the contractor/staff responsible. Action taken includes warnings, fines, termination of contract & disciplinary action against staff.

(c) Various measures have been taken to improve the quality of the catering service which include intensive inspections, introduction of cassorole service, modernisation of base kitchens, use of standard raw materials, training to staff and deterrent action against the contractors/staff responsible for poor quality of food.

Calling of Police in Central Universities

920. DR. MOHD. HASHIM KIDWAI: Will the Minister of HUMAN RESOURCE DEVELOPMENT be pleased to state:

(a) what is the number of occasions on which police have been called by the Vice-Chancellors of Central Universities during the last three years alongwith the reasons therefor;

(b) what is the number of days on which students were on strike in the Central Universities during the said period, University-wise; and

(c) what is the number of students expelled from the Central Universities during the same period alongwith the grants of expenditure, University-wise?

THE MINISTER OF STATE IN THE DEPARTMENTS OF EDUCATION AND CULTURE IN THE MINISTRY OF HUMAN RESOURCE DEVELOPMENT (SHRI L. P. SHAHI): (a) to (c) The requisite information is being collected from the concerned Universities and will be laid on the Table of the House.

Nehru Yuvak Kendras in U.P.

921. DR. MOHD. HASHIM KIDWAI: Will the Minister of HUMAN RESOURCE DEVELOPMENT be pleased to state:

(a) what is the present number of Nehru Yuvak Kendras in Uttar Pradesh;

(b) whether there is any proposal to set up more such Kendras in that state; and

(c) if so, what are the details thereof and the amount involved?

THE MINISTER OF STATE IN THE DEPARTMENTS OF YOUTH AFFAIRS AND SPORTS AND WOMEN AND CHILD DEVELOPMENT IN THE MINISTRY OF HUMAN RESOURCE DE-